

Tisket Tasket Baskets Return Policy

If a shelf-stable item purchase is returned to us new, unused, and in original packaging and condition within 15 days of delivery, we will offer a credit for your order total and less our costs for shipping and handling each way. However, please be mindful of the following details regarding returns:

Return Policy for Canceled Orders

An order **cannot** be canceled once it has been shipped. If you decide to cancel after shipment, our standard return policy applies.

Return Policy for Perishable Items

If a perishable item is returned to us marked as “undeliverable” we cannot offer a credit. Unfortunately, unlike items that have a longer shelf life, items that are perishable are unable to be resold after they are sent back to us. When this situation occurs, we offer customers a **20% discount on a replacement order**.

Return Policy for Chocolate Products

Please note that we are **not** responsible for delivery address errors that cause delayed arrival and/or spoilage, or incorrect handling and/or storage of the product after delivery.

Return Policy for Damaged Products

If a product arrives damaged or with items missing, please notify us within 15 days. We would be happy to send you a replacement as soon as possible. Please keep in mind that missing items may have been substituted.

Substitution Policy

For a variety of reasons, we will occasionally run out of a specific item. While this situation does not occur often, we reserve the right to substitute an item of equal or greater value in our product.

To return an item or order, please contact our Customer Service at tiskettasketlansing.com